

VIEWERS IN LABELED DOORS

The use of listed viewers is approved for stile & rail doors. The approval requires the viewers to be located in the components (core, mullions, cross-rails or raised panels) having a minimum thickness of 1". Where our fire approvals allow for the use of flat panels that are thinner than the 1" dimension there is a conflict.

Because we typically do not have all of the locations and dimensions at the time of quoting we are unable to give assurance that the viewer will be compatible with the final layout. To avoid issues at time of order entry, whenever a door includes both a flat panel (less than 1" thick) as well as a viewer the following verbiage needs to be sent to the customer as part of the quote:

"This quote includes viewer that are only allowed in door components at least 1" thick. Availability is dependent on final layout and locations."